

# BROOKLYN UNITED METHODIST CHURCH HOME

## THE HEALING HANDS NEWSLETTER

VOLUME 6 / ISSUE 1

MAY 2011

### **“Keeping Hope Alive”**

#### ***Hope that does not disappoint!***

By Pastor Vera Isaacs

“Desperate times call for desperate measures;” is not always the answer to the desperation, but instead desperate times call for prayer that is coupled with faith and hope. *“And hope does not disappoint us, because God has poured out his love into our hearts by the Holy Spirit, whom he has given us” (Romans 5:5, NIV).*

All my life, I hoped to be a pastor. My passion was to give compassionate care to those in desperate need of God’s love, such as the elderly. I answered the call to ministry; enrolled in seminary, and the confirmation came on every side – from my pastors, the congregation, and friends and family. However, it seemed that my desire would never be fulfilled. I remained faithful in school, the United Methodist Church’s candidacy process, and serving in my home church.

The combination of faith and works coupled with hope in constant prayer will fortify us in times when it seems like our desires are unapproachable even amidst a crisis within. The Christian has an assurance that is unshakable, unmovable when we put our hope in God who is faithful; we may have to wait, but the promise will come to pass.

*“But those who hope [wait] in the LORD will renew their strength. They will soar on wings like eagles; they will run and not grow weary, they will walk and not be faint” (Isaiah 40:31, NIV).*



**Compassionate Care in Brooklyn!**  
**Celebrating 127 years!**

Embracing my dream, which came three months ago, came alive when I was “Certified” by the DCOM of Long Island West District, Rev. Kenny Yi, District Superintendent. A few weeks later, I was hired as the Chaplain and Director of Pastoral Care at the Brooklyn United Methodist Church Home; and soon to be appointed as the Pastor of the home by Bishop Jeremiah J. Park at Annual Conference next week. Because of God’s faithfulness! *“But those who hope [wait] in the LORD will renew their strength. They will soar on wings like eagles; they will run and not grow weary, they will walk and not be faint” (Isaiah 40:31, NIV).*

# THE MISSION & HISTORY

## BROOKLYN UNITED METHODIST CHURCH HOME



### MISSION STATEMENT!

The Brooklyn United Methodist Church Home is a not-for-profit facility that has a historic relationship with the United Methodist Church. The mission of the Home is to further the healing ministry of Christ by promoting those values that reinforce reverence for life, dignity of the individual, love, compassion, and service to others.

Resources and personnel energies of the Home will be directed toward seeking out, initiating, promoting, sustaining and supporting a continuum of health services and programs that enable all whom we serve to attain the highest level of functional independence in the least restrictive setting. Integral to the provision of quality care is the recruitment, retention and development of qualified, caring persons dedicated to practicing the best and most up-to-date care in an atmosphere of mutual respect.

### HISTORY!

The Brooklyn United Methodist Church Home is a not-for-profit, non-sectarian skilled nursing home with 120 beds and a staff of 150.

Founded in 1883 by Methodist Church members to provide a comfortable residence for their "indigent" elderly, the first Home was situated on McDonough Street and Stuyvesant Avenue. As a result of the tireless efforts of some 200 women and men from virtually every Methodist church in Brooklyn, the number of applicants for admission grew so large that expansion was essential. Thus, in 1889, a new Home opened at 920 Park Place, which served the elderly for the next 87 years.

The changing needs of the elderly played a role in making the Home what it is today. In 1976, the Home moved to its present location – a modern, sunny four-story building – and took a new direction as a skilled nursing facility. The Home now welcomes all people regardless of religious preference, race, sex, age, handicaps, national origin, or source of payment.

The Home is licensed by the New York State Department of Health and affiliated with New York Methodist Hospital, Kingsbrook Jewish Medical Center, Veterans' Administration Hospital, Long Island Jewish Medical Center and other local hospitals.



*At Brooklyn United Methodist  
Church Home, our  
Philosophy is:  
“We Believe It Can Be Done!”*

MAY 2011

## BROOKLYN UNITED METHODIST CHURCH HOME SERVICES & ACTIVITIES

### Adult Day Health Care Program

The program is open Monday to Friday, from 8:00 AM to 4:00 PM. The program provides a safe, stimulating and supportive environment in a lovely and pleasant state of the art facility. It was carefully designed to meet the needs of those who want to remain in their homes and communities as long as possible in spite of physical or medical limitations. We provide the best quality of health care services, working closely with the individual's family and caregiver, community doctor and other service providers they may have. Transportation is provided by the home.

### Chapel Services

At BUMCH we have a diverse group of Residents; therefore, we provide regularly scheduled Protestant, Catholic, and Jewish services. We also have a great group of volunteers coming from churches, community organizations and schools who engage in spiritual as well as program activities with the residents.

*Our **RESIDENTS** participate in many other activities. During the month of April and May, they had a day outing at CONEY ISLAND and a BARBEQUE and WORSHIP with invited guests!*

*Our **NEWLY RENOVATED LUNCH ROOM** provides comfort and relaxation during mealtimes.*



**RESIDENTS BBO**



**CONEY ISLAND DAY**

# "GUNG HO SPIRIT"

REV. KENNY YI

LONG ISLAND WEST DISTRICT SUPERINTENDENT

MAY 2011

Greetings!

Recently, I read "*Gung Ho: Turn on the People in Any Organization*" by Ken Blanchard and Sheldon Bowles. The book is really a quick read, but it contains some pretty good ideas nevertheless. I want to share this *Gung Ho Spirit* to be applied in our leadership style.

The entire book is a story of an iron plant in America, that's in deep trouble. Profits are down, and the employees are hostile towards the new CEO that's just been hired. The CEO talks to an Indian, and learns the spirit of the squirrel, the way of the beaver and the gift of the goose.

**The spirit of the squirrel** means that everybody should know why their work is important. Squirrels work hard collecting nuts, because their lives for the next winter are on the line. If we want people to be gung ho, to work with the spirit of the squirrel, we first have to let our people understand why they are needed (goals and values). We have to let our people work toward a shared goal. Goal is the marker post that drives us into the future landscape between where we are and where we want to be.

**The way of the beaver** means that employees should plan their own work. When beavers build a dam, there's no beaver boss planning the whole thing, delegating work. Everybody knows what to do. But just asking people to do what they are able to do easily won't give people the feeling of accomplishment they need. The leader has to stretch them—give them work that demands their best and allow them to learn and move ahead into the uncharted territory.

Lastly, **the gift of the goose** is about cheering each other on. When geese fly in formation, they are constantly honking, cheering each other on. Receiving feedback is vital for people, especially praise.

The book is cheerful, touching and easy to read. However, it carries a profound truth to us when we try to turn our churches around.

*Rev. Kenny Yi*

*The three principles of Gung Ho! are:*

- **The Spirit of the Squirrel:**  
*Worthwhile Work*
- **The Way of the Beaver:**  
*In Control of Achieving the Goal*
- **The Gift of the Goose:**  
*Cheering Each Other On*

*Anthony Robbins' Review.  
The Ken Blanchard Companies KenBlanchard.com,  
6/1/11.*

*Gung Ho Principles*



**Rev. Kenny Yi**



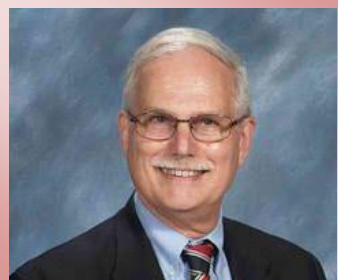
# RECENT CHANGES

## CHANGES IN THE ELDER CARE FIELD

REV. JOHN COLE, THE PRESIDENT

MAY 2011

### THE PRESIDENT!



Bob Dylan once sang, "The times they are a changing..." and that is certainly true in the elder care field in New York. Last spring we had a State survey that was very

negative but we have changed procedures and personnel and have done much better. Our most recent survey came back with only minor deficiencies which are easily correctable – the State has to find something with few if any facilities getting 100%. Our new Director of Nursing, our redesigned and sharpened quality control process, our new Electronic Medical Records system have all helped the Home with its primary mission to take good care of the frail and elderly population we serve. Recent changes in the way the State reimburses us for the care we give, some realistic expectation of receiving money owed to the Home by the State, and settlement of claims against the Home by the State all promise a more stable economic situation as we move into the summer.

We are blessed to have a great staff and administrators who are able to deal with these changing and complex realities. We also have a great new Chaplain who is already working at the Home and will be appointed by the Bishop to serve BUMCH at this Annual Conference. So, although the times are changing and challenging, God is still with us – BUMCH will change with the times and be stronger for it.

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*Rev. John Cole*



**CHRISTMAS 2010 CONCERT  
ADULT DAY CARE**



**ADULT DAY CARE**

**VALENTINE DAY CELEBRATION**

# "NEW THINGS: CHANGE!"

VICTOR ORRIOLA, THE ADMINISTRATOR

MAY 2011

## THE ADMINISTRATOR!

New things or changes in my estimation create both opportunities and challenges. We, here at BUMCH, have certainly encountered many challenges with, oh, so many new things that have come our way. While I personally always worry, there are many constants that counter-balance change.



**MR. ORRIOLA AT THE GRAND  
OPENING OF THE NEW DINING ROOM**

TO BUMCH FRIENDS, STAFF, BOARD  
MEMBERS AND ALL THOSE MANY  
SUPPORTERS, THANK YOU AND GOD  
BLESS YOU!

*Victor Orriola*

Many changes have occurred since our last newsletter. Brooklyn United Methodist Church Home (BUMCH) has a new Pastor (Vera Isaacs), a new Director of Nurses (Elaine Williams R.N.), and a new Social Services Team (Sandy Ocasio and Modupe Ola Adekahunsi). We welcome them to BUMCH and I can honestly say that we have already seen the positive impact they have had on BUMCH.

New York State has a new Governor, who has a new budget. I am certain we have all heard of his budget and BUMCH has been recently surveyed under a new process; the Q.I.S. (Quality Indicator Survey), which we were fortunate to come out of well. You may very well discern the theme, new things.

New things or changes in my estimation create both opportunity and challenges. We, here at BUMCH, have certainly encountered many challenges with, oh, so many new things that have come our way. While I personally always worry, there are many constants that counter-balance change.

Knowing that change will always occur, I have come to rely on the strong support of our staff, friends and our Board of Directors to provide the assistance necessary to see us through whatever situation. It is this sense of community that continues to push us to confront the challenges head on and enables us to continue to move forward and grow in our effort to meet our mission.

# BROOKLYN UNITED METHODIST CHURCH HOME

## ADULT DAY HEALTH CARE

MAY 2011

### Adult Day Health Care Program

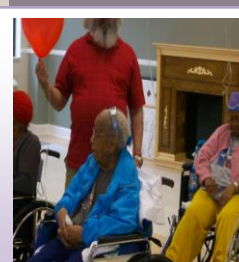
The program is open Monday to Friday, from 8:00 AM to 4:00 PM. The program provides a safe, stimulating and supportive environment in a lovely and pleasant state of the art facility. It was carefully designed to meet the needs of those who want to remain in their homes and communities as long as possible in spite of physical or medical limitations. We provide the best quality of health care services, working closely with the individual's family and caregiver, community doctor and other service providers they may have. Transportation is provided by the home.

### Comprehensive Services Provided:

- + 24 hour skilled Nursing Care
- + Physician Services
- + Long and Short-Term Rehabilitation
- + Physical Therapy
- + Occupational Therapy
- + Speech Therapy
- + Recreational Therapy
- + Social Services
- + Therapeutic Diets

### + Sub-Acute Care Services including:

- I. V. Therapy
- Tracheotomy Care
- Enteral Nutrition Therapy
- Wound Care to include Wound Vacuum
- Hospice Care
- Nursing Rehabilitation
- Adult Day Care Health Care







## Brooklyn United Methodist Church Home

Serving Brooklyn, Queens & the NY Metropolitan Area

### **PASTORAL CARE PROVIDER**

At BUMCH we are a diversified group of people. Our residents speak different native languages, are from different denominations, yet we respect and embrace each other's diversity with joy. As the pastoral care provider at the Home, I minister to the spiritual well-being of each individual needs. A special thanks to Mr. Orriola, Rev. John Cole, the Board members, the entire staff and residents for their warm and generous welcome to BUMCH. What a privilege and joy to be a part of such a life changing institution.

*Pastor Vera Isaacs*



**Pastor Vera Isaacs**  
*Director of Pastoral Care  
and Outreach*

1485 Dumont Avenue in East New York | Brooklyn New York 11208  
phone 718.827.4500 | fax 718.277.1700

[www.bumch.org](http://www.bumch.org)

***Save This Date!***

**WEDNESDAY, NOVEMBER 2, 2011**

**BROOKLYN UNITED METHODIST  
CHURCH HOME**

**24<sup>TH</sup> ANNUAL AWARDS DINNER DANCE**  
**6:30PM ~ Reception & Silent Auction**  
**7:30PM ~ Dinner**

**RUSSO'S ON THE BAY**

162-45 Crossbay Boulevard  
Howard Beach New York

*Brooklyn United Methodist Church  
Home is a place that provides for the  
total well-being of the individual:  
physical, emotional, spiritual and  
intellectual needs of the elderly.*

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**WANT TO BECOME A VOLUNTEER?**  
**Call us 718-827-4500, ext 185**